



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. Unknown
John Quinn; Ahmed
Khaishgi; Cara Cherry
Serial No.: 10/634,654 Customer No.: 28863
Filed: August 5, 2003 Examiner: Unknown
Group Art Unit: Unknown Docket No.: 1018-001US02
Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE
RESOLUTION PROCESS.

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on October 2, 2003.

By: Angela Watson
Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the reference listed on the attached form PTO-1449, a copy of which is enclosed. This statement is being filed within three months of the filing date of the application or, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

Respectfully submitted,

Date: October 2, 2003

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Form 1449*

INFORMATION DISCLOSURE
STATEMENT

ON AN APPLICATION

(Use several sheets if necessary)

Docket Number:
1018-001US02Application Number:
10/634,654Applicant:
Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara CherryFiling Date:
August 5, 2003Group Art Unit:
unknownExaminer Name:
Unknown

U.S. PATENT DOCUMENTS

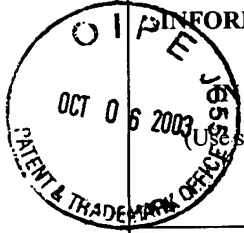
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate
	6,330,551 B1	12/11/2001	Burchetta et al.	

FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No

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EXAMINER	Date Considered
<p>*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</p>	